

Meeting Attendance Verification Form

APICS Professional Development Meeting, East Tennessee Chapter
Joint Meeting with ASQ
April 21st, 2009
Rothschilds Catering, 8807 Kingston Pike, Knoxville, TN
Social time: 5:00 PM, Dinner: 6:30 PM, Presentation: 7:30 PM

Designing Quality Into Your Supply Chain

Presented by:
Troy West, TransSystems Corporation

Could now be a good time to evaluate your supply chain and logistics operations? Influencing factors and prominent themes today include: fluctuating price of oil/fuel, security/terrorism, war, volatile economy and demand, bricks & mortar vs. online channels, lean, capacity utilization, sustainability and Green initiatives, carbon footprinting, outsourcing, off-shoring, mergers & acquisitions, and many more. With so much volatility and uncertainty in the marketplace today, how can we make good operations and supply chain planning decisions?

Troy will highlight current trends in the transportation industry, relate supply chain and operations management themes, and discuss their impacts on companies' operational strategies and profitability. He will then provide an overview of two methodologies and tools, as well as case study examples, to help companies become more proactive in their decision making process as they seek to mitigate risk and maximize profit while maintaining or improving customer service.

About the Speaker:

Troy West is Assistant Vice President at TranSystems and helps lead their Supply Chain Design & Network Optimization and Transportation Analytics Practice Areas. Prior to joining TranSystems, he worked for NorthHighland (business management and IT consulting), Kuehne & Nagel (global third party logistics company), Nortel (high-tech/telecom company), General Electric, General Mills, and Nabisco. Troy's company and client experience includes the logistics, healthcare, retail, restaurant, CPG/food, beverage, aerospace, manufacturing, government, telecom and high-tech industries. His areas of expertise include supply chain management, logistics and transportation, project management, business analysis, process design and reengineering, systems evaluation and selection, information technology and solutions implementation.

From the University of Tennessee, Troy obtained an MBA with dual concentration in Operations Management and Logistics & Transportation, and obtained a BS in Business Administration majoring in Logistics & Transportation. He is active in professional associations, such as the Council of Supply Chain Management Professionals (past President of the Middle TN Roundtable) and the Project Management Institute. Troy was a SME and contributor to the Supply Chain Management Process Standards & Best Practices series published by CSCMP and has spoken at several CSCMP events. He loves to serve as a Deacon and teacher at his church, coach youth basketball and baseball, and plays on a sports outreach softball ministry team.

Read more about Transystems Corporation at <http://www.transystems.com>

Members in Attendance (for 2 points of credit):

Roger Fair
Kathryn Taylor
Robin Clark
Lori Callahan
Chris Harris
Cory Gerlach